

Has PAPA cancelled any seminars and/or Test Preps?

The PAPA events that have been cancelled or rescheduled due to COVID-19 precautions are:

- San Diego Seminar 3/18/20
- Morgan Hill Seminar 3/26/20
- Fresno Seminar 4/9/20
- Salinas Seminar 4/15/20
- Santa Maria Seminar 4/22/20
- Escondido Seminar 4/30/20
- Escondido Test Prep 4/30/20
- Indio Seminar 5/6/20
- Stockton Test Prep 5/6/20
- Modesto Seminar 5/13/20
- San Leandro Seminar 5/14/20
- Sonoma Seminar 5/21/20
- Redding Seminar 5/28/20
- Woodland Seminar 6/4/20
- Woodland Test Prep 6/4/20
- Concord Seminar 6/10/20
- Stockton 1/2 Day Seminar 6/10/20
- Camarillo Seminar 6/16/20
- Anaheim Seminar 6/24/20
- San Diego Seminar 7/8/20
- San Diego Test Prep 7/8/20
- Fresno Seminar 7/9/20
- San Jose Seminar 7/15/20
- Stockton Seminar 7/29/20
- Anaheim Seminar 8/5/20
- Anaheim Test Prep 8/5/20
- Modesto Seminar 8/12/20
- Santa Rosa Seminar 8/13/20
- Redlands Seminar 8/19/20
- Sacramento Seminar 8/20/20
- Sacramento Test Prep 8/20/20
- Santa Maria Seminar 9/3/20
- Redding Seminar 9/9/20
- Morgan Hill Seminar 9/17/20
- Temecula Conference 9/23/20-9/25/20
- San Jose Seminar 10/13/20
- Vallejo Seminar 10/15/20
- Salinas Seminar 10/20/20
- Bakersfield Seminar 10/21/20
- Bakersfield Test Prep 10/21/20
- Long Beach Seminar 10/29/20
- Victorville Seminar 11/4/20
- Chico Seminar 11/12/20
- Visalia Seminar 11/12/20
- Petaluma Seminar 11/19/20
- Petaluma Test Prep 11/19/20
- Sacramento Seminar 12/3/20
- Sacramento Test Prep 12/3/20
- Anaheim Seminar 12/9/20

My event was cancelled — what happens now? Where is my money?

Attendees who were already registered for any of the cancelled events have been issued an account credit in the full amount that they paid. These credits expire on the following dates:

- **San Diego 3/18/20** or **Morgan Hill 3/26/20**: Credits expire 3/12/21
- **Fresno 4/9/20**: Credits expire 3/18/21
- **Salinas 4/15/20**: Credits expire 3/31/21
- **Santa Maria 4/22/20** or **Escondido 4/30/20**: Credits expire 3/30/21
- **Indio 5/6/20**: Credits expire 4/16/21
- **Stockton 5/6/20**, **Modesto 5/13/20**, or **San Leandro 5/14/20**: Credits expire 4/20/21
- **Sonoma 5/21/20** or **Redding 5/28/20**: Credits expire 4/29/21
- **Woodland 6/4/20**: Credits expire 4/28/21
- **Concord 6/10/20**, **Stockton 6/10/20**, or **Camarillo 6/16/20**: Credits expire 4/29/21
- **Anaheim 6/24/20**: Credits expire 5/21/21
- **San Diego 7/8/20**, **Fresno 7/9/20**, or **San Jose 7/15/20**: Credits expire 5/28/21
- **Stockton 7/29/20**: Credits expire 5/29/21
- **Any event originally planned from 8/5/20 through 11/4/20**: Credits expire 6/22/21
- **Any event originally planned from 11/12/20 through 12/9/20**: Credits expire 8/17/21

How do I use my account credit to register for a new event?

To use your credit, just sign into your www.papaseminars.com account, place your desired event in your cart, and the credit will automatically apply during the checkout process. Please proceed through all checkout pages until you receive a page confirming that your registration was successful.

You may also email us at register@papaseminars.com with your event choice, and we will process your registration. If you experience any trouble logging in, with the checkout process, or have general questions, please email us at info@papaseminars.com.

When will PAPA hold regular, in-person, seminars and Test Prep courses again?

Unfortunately, an exact date is impossible to provide at this time. The safety of our attendees is of the utmost importance to PAPA, so we will resume our in-person events when it is safe to do so. Unfortunately, there is simply no way for us to predict when we will be able to safely host in-person events again.

Does PAPA offer Continuing Education (CE) hours online?

Through mid-December, PAPA is planning at least one DPR-approved Zoom webinar per week. We will not be hosting any more 2020 webinars after 12/16/20.

Webinars run from 9:00 a.m. to 12:30 p.m. on their scheduled dates and are worth 3.0 DPR hours, each. More information about webinars is available on our [Webinar FAQ](#). The individual webinar agendas will show you the Laws/Other breakdown for each webinar, the topics, and other helpful information, when this information is available. Agendas are updated frequently, and can be found linked next to the webinar titles on the [Seminars page](#) of our website. The Seminars page is also where you can view the full schedule of available webinars.

PAPA is currently working on several, shorter, online courses that we will make available asap! You will be able to take these courses at any time, on any day. The full list of DPR-approved online CE courses is available [here](#).

Can I attend a PAPA Test Prep course online? Is DPR offering exams during COVID-19?

Right now, we are working with our Test Prep instructor to plan some Test Prep webinars. Please check our [Test Prep page](#) for updates.

[Per DPR](#), regarding their exams: "DPR's Licensing and Certification Program has contracted with a company to administer exams for DPR licenses and certificates. We expect these exams to rollout August-September."

Will we get more time to renew our certificates/licenses this year?

DPR is not extending renewal deadlines or reducing hours requirements. DPR and PAPA are encouraging licensees to take advantage of online CE options (see above) until it is once again safe to gather in large groups. Please visit DPR's [website](#), or contact their Licensing Department at 916-445-4038 or licenseemail@cdpr.ca.gov if you have questions regarding your license renewal, as PAPA does not have authority over license renewal requirements or deadlines.

Check back frequently for new details, as the COVID-19 situation is constantly evolving.
Please stay safe and healthy!