

### **Has PAPA cancelled any seminars and/or Test Preps?**

Yes. Currently, the PAPA events that have been cancelled due to COVID-19 precautions are:

- San Diego Seminar 3/18/20
- Morgan Hill Seminar 3/26/20
- Fresno Seminar 4/9/20
- Salinas Seminar 4/15/20
- Santa Maria Seminar 4/22/20
- Escondido Seminar 4/30/20
- Escondido Test Prep 4/30/20

### **My event was cancelled — what happens now?**

Attendees who were already registered for any of the cancelled events have been issued an account credit in the full amount that they paid. These credits expire on the following dates:

- San Diego 3/18/20 or Morgan Hill 3/26/20: Credits expire 3/12/21
- Fresno 4/9/20: Credits expire 3/18/21
- Salinas 4/15/20: Credits expire 3/31/20
- Santa Maria 4/22/20 or Escondido 4/30/20: Credits expire 3/30/21

To use your credit, you may log into your [www.papaseminars.com](http://www.papaseminars.com) account, place your desired event in your cart, and the credit will automatically apply at checkout. You may also email us at [register@papaseminars.com](mailto:register@papaseminars.com) with your event choice, and we will process your registration. If you experience any trouble logging in, with the checkout process, or have general questions, please email us at [info@papaseminars.com](mailto:info@papaseminars.com).

### **PAPA hasn't cancelled my event, yet. What if you do? What if I want to transfer now?**

If any further events are cancelled, we will send an email notice to all registered attendees of those seminars as soon as possible, and they will be automatically issued an account credit in the full amount that they paid. The credits expire one year from the date the event is cancelled. You do not need to wait for a cancellation to transfer. If you'd like to transfer out of an event now, as a precaution, just email your transfer choice to [register@papaseminars.com](mailto:register@papaseminars.com).

### **How can I earn continuing education (CE) hours safely right now?**

The safest way to earn CE right now is online. PAPA does not offer online courses, though we are currently looking into our options. The list of DPR approved online CE courses is [here](#).

### **Can I buy your Test Prep materials?**

Right now, you must attend a PAPA Test Prep to obtain our Test Prep book, though we are looking into the option of selling/shipping our Test Prep books. In the meantime, you can find other study materials, recommended by DPR, [here](#).

### **Will we get more time to renew our certificates/licenses this year?**

For questions regarding how COVID-19 may affect your license renewal period, please visit the Department of Pesticide Regulation (DPR) [website](#), or contact their Licensing Department at 916-445-4038 or [licenseemail@cdpr.ca.gov](mailto:licenseemail@cdpr.ca.gov). PAPA does not have authority over license renewal requirements or deadlines.